



**Agenda Overview**

**7:30 - 8:45 AM | Sign-in and Continental Breakfast (ends at 8:30) + Welcome**  
Tom Evans MD, FAAFP

**8:45 - 9:45 AM | Keynote | Detecting Signal from Noise: A Leadership Must**  
Maulik Joshi, Dr.P.H.

**9:45 – 10:15 | Break/Exhibit Hall Time**

**10:15 - 11:15 AM | Quality + Leadership Panel: What's Old is New Again – Leading with Quality**

**MODERATOR** Tom Evans MD, FAAFP

**PANEL**

|                                 |                           |
|---------------------------------|---------------------------|
| + Maulik Joshi, Dr.P.H.         | + Dr. Jeff King, PhD      |
| + Benjamin Anderson, MBA, MHCDS | + Shawna Forst, CPHQ, MBA |
| + Jason C. Harrington, FACHE    |                           |

**11:15 – 12:30 | Lunch and Exhibit Hall**

**12:30 – 4:00 Breakout Sessions + Exhibit Hall**

**Breakout Tracks**

**A: Leadership  
B: Healthcare Data + Reporting  
C: Community**

**12:30 - 2:00 PM, Bishop AB | Breakout 1A: A Communications Crisis in a Rural Community**  
Erin Sullivan, PhD

**12:30 - 1:30 PM, Salon 1 | Breakout 1B - Harnessing Electronic Clinical Quality Measures to Improve Quality and Safety**  
Michelle Dardis MSN, MBA, RN

**12:30 - 2:30 PM, Salon 2 | Breakout 1C: Poverty Training**  
Jayson Henry

**1:30 - 2:30 PM, Salon 3 | Breakout 2B: Just Culture and High Reliability Organizations**  
Julia Pyle MSN, RN

**2:00 – 2:30 PM | Bishop AB Break/Exhibit Hall**

**2:30- 3:00 PM | Salon 1, 2 and 3 Break/Exhibit Hall**

**2:30 - 4:00 PM, Bishop AB | Breakout 2A: Rural Hospital Leadership Conundrum**  
Benjamin Anderson MBA, MHCD and Erin Sullivan, PhD

**3:00 - 4:00 PM, Salon 1 | Breakout 3B: Clinical Data vs Claims Data for Quality Improvement**  
Jaime Bland, DNP, RN

**3:00 - 4:00 PM, Salon 2 | Breakout 3C: Expansion of Recovery Housing Efforts**  
Cody Crawford

**4:00 PM | Adjourn**

## Thank You Sponsors, Speakers, Exhibitors and Forum Attendees

IHC staff would like to thank event sponsors, exhibitors and those who have chosen to attend the in-person 2024 IHC Annual Forum. A special thanks to all the forum speakers for taking the time to share their best practices and insights on how to improve patient safety and quality across the nation.

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# IHC Annual Forum Exhibitors



## United Healthcare



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Continuing education credit certificates will be distributed within 4-6 weeks after the event. See page 7 on the event brochure, located on the forum webpage, for more information. Post materials will be available on the IHC Annual Forum webpage. Connect with [education@ihconline.org](mailto:education@ihconline.org) (e-mail) with any questions.



Access the forum webpage with the link below or with the first QR code on the right.  
[www.ihconline.org/ihcannualforum](http://www.ihconline.org/ihcannualforum) (Link)

## Continuing Education Information

### Continuing Medical Education (CME)

**Accreditation:** This activity has been planned and implemented in accordance with the accreditation requirements and policies of the Iowa Medical Society (IMS). Iowa Healthcare Collaborative (IHC) is accredited by the IMS to provide continuing medical education for physicians.

**Designation:** IHC designates this live activity for a maximum of 5.0 *AMA PRA Category 1 Credit(s)*™ Physicians should claim only the credit commensurate with the extent of their participation in the activity.

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### American College of Healthcare Executives (ACHE)

**In-Person:** This program has been developed and is presented locally by the Iowa Healthcare Collaborative and the ACHE of Iowa Chapter. The ACHE has awarded 1.5 ACHE In-Person Education Credits for the Keynote and Leadership Panel.

**Qualified Education:** By attending the 2024 IHC Annual Forum offered by The Iowa Healthcare Collaborative participants may earn up to 3.0 ACHE Qualified Education Hours toward initial certification or recertification of the Fellow of the American College of Healthcare Executives (FACHE) designation.

### Nursing Continuing Education

Up to 5.0 Nursing Contact Hours will be awarded for this conference by IHA Iowa Board of Nursing, provider #4. Contact hours will be available during this conference to participants who attend sessions in their entirety. Partial credit for individual sessions will not be granted.

### Certified Professional in Healthcare Quality (CPHQ)

This program has been approved by the National Association for Healthcare Quality for a maximum of 5.0 CPHQ continuing education credits for this event.

### Certified Professional in Patient Safety (CPPS)

This activity meets the criteria of the Certification Board for Professionals in Patient Safety for up to 11.0 CPPS CE hours. It is the provider's responsibility to track course expiration dates and to submit renewal applications prior to the expiration date identified above (if applicable). If you have questions please contact Sarah Blossom, director of certification, at 617-391-9927 or [sblossom@ihi.org](mailto:sblossom@ihi.org).



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with the QR code on the right.**

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